# BOXTEC

# Case study:
## The Ninja POS Ecosystem
Tilling & customer engagement for the future

## Fenwick

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| **Client:** | Fenwick |
| **Project:** | Retail POS refresh |

**Why:**

To provide a modern POS platform that can support Windows 10 & deliver future customer engagement

## Highlights + challenges

**28 day**
project delivery from start to finish

**450**
Ninja POS deployed

**Modern receipt printing – powered by**
**EPSON®**

**2D barcode technology – powered by**
**DATALOGIC**

**Project deployed during lockdown**

**Software deployed: Win 10 IOT LTSC 2019 & Retail J POS App**

**Find out what we can deliver for you, call us 01844 264000**

## Solutions provided for the project

**Professional services**
- Gold image support

**Hardware selection**
- Box Ninja 667, i5 with Windows 10 IOT 2019 LTSC
- Box Ninja 667 Customer display
- EPSON M30 Dual interface printer
- Datalogic Quickscan 2D barcode reader

" 33 days ago UK lockdown was announced, posing the crazy idea 'what if we used that time to replace our POS hardware?' 28 days ago, Fenwick closed its doors for a 4 week nap and we settled on Box as our new POS provider. Yesterday we opened our Newcastle store running shiny new tills. Unbelievably agile and cohesive team with an adaptable and engaged supplier.

**Andy Lee, Head of IT - Fenwick**

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