Case study:
The ideal self-checkout experience

BOXTEC

co op

Client:	**Lincolnshire Co-op**
Project:	**Enabling self-checkout shopping**

Why:

To provide a modern transactional platform to meet a wider customer demographic via express checkout.

Highlights + challenges

79+
Convenience stores across the UK

Uniformed software & hardware across POS & SCO

Self-checkout improves staff productivity

Enabling express checkout in stores

Ergonomically designed to integrate within shop fit

Payment, scanning, print & alerting technology

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Solutions provided for the project

Hardware selection
- Box KX-555 self-checkout
- 15.6" customer touch interface
- Omni-directional barcode scanning
- PCI secure Verifone VX820
- Highly reliable star receipt printing
- LED lane status module

Managed services
- Procurement & supply chain management
- Warehouse & logistics

Maintenance & support services
- Maintenance training provided to Lincolnshire Co-op to support internal service team.

" Box's approach to having non proprietary hardware meant that we could collaborate together with all vendors to deliver tailored features and functionality to our store staff & customers to maximise the impact of self-checkout.

Paul Parry, IT Manager

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